



HOK YAU CLUB HONG KONG MOCK EXAMINATION 2019/20

ENGLISH LANGUAGE PAPER 3 PART B1

DATA FILE

GENERAL INSTRUCTIONS

(1) Refer to the General Instructions on Page 1 of the Question-Answer Book for Part A.

INSTRUCTIONS FOR PART B1

- (1) The Question-Answer Book for Part B1 is inserted into this Data File.
- (2) For Part B, attempt **EITHER** those tasks in Part B1 (Tasks 5 7) **OR** those in Part B2 (Tasks 8 10).
- (3) You are advised to use a pen for Part B.
- (4) The Data Files will **NOT** be collected at the end of the examination. Do **NOT** write your answers in the Data Files.
- (5) Hand in only ONE Question-Answer Book for Part B, either B1 or B2, and tie it with the Question-Answer Book for Part A.

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Not to be taken away before the end of the examination session

Part B

Situation

You are Bonnie Ma. You are a TV host at Television Hong Kong Limited (THKB). Your boss is Mr. Jackson Lam, a Senior Programme Producer at THKB. You will be hosting a new TV episode about parenting. Mr. Jackson Lam has asked you to do some tasks.

You will listen to the conversation in a TV talk show between you and your guest, Dr. Gary Yiu will be talking. Take notes under the appropriate headings.

Before the recording is played, you will have five minutes to study the Question-Answer Book and the Data File to familiarize yourself with the situation and the tasks.

Complete the tasks by following the instructions in the Question-Answer Book and on the recording. You will find all the information you need in the Question-Answer Book, the Data File and on the recording. As you listen, you can make notes on Page 3 of the Data File.

You now have five minutes to familiarize yourself with the Question-Answer Book and the Data File.

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Listening note-taking sheet for the TV talk show about parenting

Listen to the conversation of a TV talk show between Bonnie Ma and Dr. Gary Yiu.

Background information of Dr. Gary Yiu
 Full name: Job title & Organization: Number of children: How he thinks about his children: Name & channel of the TV programme which he appears:
About Dr. Gary Yiu's book
 Title & topic: Target readers: Achievement as an author:
• Reasons for writing the book:
• How he defines success:
Common Parenting Misbeliefs
What Parents Should Do? (Parenting tips)
Children's learning mechanism

Email from Mr. Jackson Lam to Bonnie Ma

Delete Reply All Forward Move W Mark Unread W Follow up 🔻

To: Bonnie Ma From: Jackson Lam

Date: 12th September, 2019 (Mon) 09:02a.m.

Subject: Things to do

Hi Bonnie,

We need to make sure you know what you have to do in preparation for the launch of the upcoming TV programme. It's a new episode, but the topic is still the same---about parenting.

First of all, you need to do some research about children's learning mechanisms before we launch the latest episode. I know there are many mechanisms, but you don't have to mention all. Just mention the top two mechanisms which are the most widely accepted by Hong Kongers. Can you complete the summary page? Look at some of the famous websites about parenting and listen to the conversation in the TV talk show which we have already filmed last week. Also, have a look at Tina's memo, the magazine extract from WiseKids about different definitions of parenting success, and your own note-taking sheet, as you are filling in the summary page.

Secondly, an audience has some questions about parenting. Can you please write her a letter about what she should do? You can look at the information on our TV programme's Facebook Fanpage and your own note-taking sheet. Make sure you letter is encouraging and positive. At the end of the reply letter, encourage her to watch our TV programme about parenting. Also, give her the channel number.

Finally, I want you to write a poster listing some of the common parenting misbeliefs. In the poster, include a sub-heading for each of the following paragraphs, mention:

- The most common parenting misbelief in Hong Kong
- The most common parenting misbelief around the world
- The most common parenting misbelief among the highly educated parents
- Details of our TV programme, in order to encourage people watching our programme

Read the newspaper extract from The Standard along with the fact file and the SurveyApp results page. If the misbelief is on the fact file, remember to state its number on the list. You can also listen to the conversation in the TV talk show. Remember to make it sound useful to the audience

Mr. Lam

Tina's memo about children's learning mechanisms

I've done some research about different children's learning mechanisms. Originally, I'd like you to mention all of them, but later on, I realized that there are just too many! Therefore, just pick two which are the most widely accepted by Hong Kongers. You can refer to the SurveyApps results page to check which two are the most suitable ones. Please also provide a few famous quotes about parenting for our audience as a reference. I think Dr. Gary Yiu's, Miss Linda Tse's, Mr. Ivan Choi's and Dr. Philip Lee's are pretty good. For Dr. Philip Lee's quote, I'm afraid that you can't find it on WiseKids magazine. His quote is like this, "With proper parenting, you can impress upon him that there are consequences to actions." For your information, Dr. Philip Lee is a famous author in children psychology. By the way, I'm afraid that there is an amendment on the copy of the SurveyApps results page which I've provided to you. I have made a mistake about the "most common parenting misbelief in the world", that the first item should be------- Parents often say "I know how you feel". Sorry for my carelessness in typing the list for you. Thanks, Bonnie!

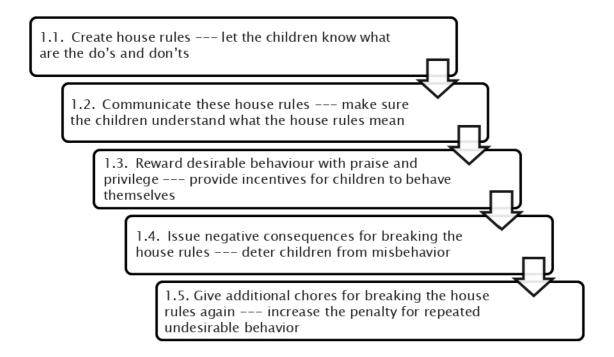
Tina

SurveyApps results page

This month's results

Topic		Ranking
Most widely accepted		Four-step mechanism by Dr. Gary Yiu
children's learning	2.	Five-step mechanism by Dr. Jones Chow
mechanism	3.	All-in-one mechanism by Miss Sally Yuen
	4.	Seven-step mechanism by Dr. Angel Mak
	5.	Linear mechanism by Miss Yolanda Yan
Most common	1.	Parents think exerting punishment is the most effective way
parenting misbelief in		to teach a child
the world	2.	Parents often say "I know how you feel"
	3.	Parents think children dislike all kinds of vegetables
Most common	1.	Parents think parenting success means financial or
parenting misbelief in		educational gains
Hong Kong	2.	Parents think doing homework is more important than playing
	3.	Parents think sending their children to tutorial centres is a
		sure way to improve their grades
Most common	1.	Parents should take all the blame for their children's
parenting misbelief		wrongdoings
among the highly	2.	Parents think all children should study hard
educated parents	3.	Parents think hiring a domestic maid can help solving
		parenting problems

Dr. Jones Chow's new book (mechanism about children's learning)



Extract from WiseKids magazine

- "Parenting means teach a child to consider others with his choices."----Miss Joanne
 Yim, scholar in sociology
- "Good parenting can train your children to respond reasonably rather than react emotionally to challenges."---Miss Linda Tse, senior social worker
- "Parenting refers to getting prepared for every possibility, and when that moment arrives, we should know how to cope with that feeling, or help our kids to cope with it"---Dr. Gary Yiu, director of a family welfare society
- "Successful parenting should be able to emulate the character you'd like your children to exhibit."---Mr. Ivan Choi, secondary school principal
- "Parenting means you don't raise your little children to become bigger children, but raise them to become adults."---Miss Lilan Wong, primary school teacher

Letter from Miss Pamela Man

10th September

Dear Sir or Madam,

Thanks for reading my letter. I am a housewife and I have a two-year-old son. Recently, I am encountering some parenting problems. It's a big headache to teach my son. Please help!

These days, I often quarrel with my husband because of parenting. I want my son to learn piano and get grade 1 in piano before entering the kindergarten. You know, in the entrance assessments of most kindergartens, kids who appear to be smarter always have an advantage. However, my husband said I have unrealistic expectations of what my kid should be doing. What should I do?

Also, my sons often cry because of trivial matters. I find this so annoying! I always ask my son not to cry anymore because I really can't tolerate it, but he just doesn't listen. Whenever I ask him to stop crying, he cries even louder. Gosh! Why is my son so naughty? What should I do with his negative emotions? It really kills me. Help!

Sigh, we often have fighting back in our family, in which I sometimes become "stuck in destructive patterns of communication". I am not talking about physically fighting with my child, but our fighting back takes other forms, such as getting mad, yelling, and repeating myself over and over. I don't know what to do as I really feel desperate with my naughty son.

One last question---my son is always biting his fingernails when he watches TV. I know it's a not a good habit. I never bite my fingernails when I am watching, I really don't know where he picks up such a habit. But honestly, I must confess that I would occasionally bite my fingernails when I am talking on the phone. You know, biting fingernails can cause potential harm to a young kid as his fingernails may contain germs. I have asked him to stop biting his nails for countless times but it's useless. How can I stop him from biting his nails?

Warm regards, Pamela Man, A concerned mother

Extract from Dr. Gary Yiu's book

Biting fingernails is common among kids, and this behavior is related to dermatophagia. Dermatophagia is also known as a body-focused repetitive behavior (BFRB). It may go beyond just nail biting or occasionally chewing on a finger. People with this condition gnaw at and eat their skin, leaving it bloody, damaged, and, in some cases, infected.



Fact File, published as an appendix in Dr. Gary Yiu's book

Below are the 10 most damaging habits about parenting in descending order:

- 1. Parents let guilt blind them.
- 2. Parents are expecting Perfection.
- 3. Parents don't show kids what to do but tell them.
- 4. Parents don't let their children make the choice.
- 5. Parents don't let their children to "make mistakes"
- 6. Parents don't really listen.
- 7. Parents often over-compliment their children.
- 8. Parents swoop in to save their children constantly.
- 9. Parents don't talk about the "uncomfortable issues".
- 10. Parents don't encourage their children to try.



A news feed on the Facebook Fanpage of "A Lovely Family", dated on 1st September, 2019



A Lovely Family (Fanpage)

1st September, 2019

Either because some parents think that certain problems can't be fixed or they simply are quick to accept them, many parents endure months or years of frustration living with common problems. This may include bedtime battles, frequent night awakenings, or frequent temper tantrums and behavior problems in their children.

Of course, when they problems arise, parents must think over whether their expectations are reasonable. If yes, they should insist it. If no, they should lower their expectations.

Although it may take some hard work to solve the root problems, most problems that parents face can be worked through and changed or fixed. Parents may need some help though. Your children may not have come with instructions, but there are plenty of books, websites, and people, that can help guide you through the challenges of parenting. Your pediatrician and other health professionals can also be useful when facing more difficult or persistent problems.

A news feed on the Facebook Fanpage of "A Lovely Family", dated on 3rd September, 2019



A Lovely Family (Fanpage)

3rd September, 2019

In recent years, fighting back becomes common among family members. This behavior is also know as a "family dance". However, instead of stopping problem behaviors, fighting back will lead you to unintentionally rewarding the misbehavior you're trying to stop.

Rather than fighting back, you can do better by stopping power struggles and learning more effective discipline techniques, like time-out and using logical and natural consequences, and not wasting a lot of time fighting before you use them.

Extract from The Standard, dated on 4th September, 2019

Editorial – Nurturing a Child

Parents are holding themselves to sky-high standards, largely to ensure their children's academic and financial success experts say. But those experts also agree that an all-or-nothing, extreme approach isn't necessary to be a good parent. "Effective parenting isn't defined at the end of the continuum. It's the middle ground," says Dr. Gary Yiu.

Programme Guide for Thursdays (September) – THKB Channel 13

Time	Programme name
10:30-11:30	My dream Home (makeover)
11:30-12:30	Holidays Are Fun (travel)
12:30-13:00	Cooking ideas for today (makeover) [only in the first week]
13:00-13:30	Hong Kong Today (news report)
13:30-13:45	Jumping Gyms (sitcom)
13:45-14:45	National Geography (documentary)
14:45-15:45	A Lovely Family (makeover) [only in September!]
15:45-17:00	Catch Me If You Can (movie)
17:00-18:00	Pokémon Go (cartoon)

THIS IS THE LAST PAGE OF THE PART B1 DATA FILE

Sources of materials used in this paper will be acknowledged in the websites of Hok Yau Club Hong Kong Mock Examination 2019/20 at a later stage.





HOK YAU CLUB HONG KONG MOCK EXAMINATION 2019/20

ENGLISH LANGUAGE PAPER 3 PART B2

DATA FILE

GENERAL INSTRUCTIONS

(1) Refer to the General Instructions on Page 1 of the Question-Answer Book for Part A.

INSTRUCTIONS FOR PART B2

- (1) The Question-Answer Book for Part B2 is inserted into this Data File.
- (2) For Part B, attempt **EITHER** those tasks in Part B1 (Tasks 5 7) **OR** those in Part B2 (Tasks 8 10).
- (3) You are advised to use a pen for Part B.
- (4) The Data Files will NOT be collected at the end of the examination. Do NOT write your answers in the Data Files.
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Part B Situation

You are Bonnie Ma. You are a TV host at Television Hong Kong Limited (THKB). Your boss is Mr. Jackson Lam, a Senior Programme Producer at THKB. You will be hosting a new TV episode about parenting. Mr. Jackson Lam has asked you to do some tasks.

You will listen to the conversation in a TV talk show between you and your guest, Dr. Gary Yiu will be talking. Take notes under the appropriate headings.

Before the recording is played, you will have five minutes to study the Question-Answer Book and the Data File to familiarize yourself with the situation and the tasks.

Complete the tasks by following the instructions in the Question-Answer Book and on the recording. You will find all the information you need in the Question-Answer Book, the Data File and on the recording. As you listen, you can make notes on Page 3 of the Data File.

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Listening note-taking sheet for the TV talk show about parenting

Listen to the conversation of a TV talk show between Bonnie Ma and Dr. Gary Yiu.

Background information of Dr. Gary Yiu
• Full name:
Job title & Organization:
Number of children:
How he thinks about his children:
Name & channel of the TV programme which he appears:
About Dr. Gary Yiu's book
• Title & topic:
Target readers:
Achievement as an author:
• Passana for writing the hastr
• Reasons for writing the book:
How he defines success
Common Parenting Misbeliefs
What Deports Should Dog (Deporting time)
What Parents Should Do? (Parenting tips)
Children's learning mechanism

Email from Mr. Jackson Lam to Bonnie Ma

Junk Delete Reply Reply All Forward Move ▼ Mark Unread ▼ Follow up ▼

To: Bonnie Ma

From: Jackson Lam

Date: 12th September, 2019 (Mon) 09:02a.m.

Subject: Things to do

Hi Bonnie.

We need to make sure you know what you have to do in preparation for the next episode of "A Lovely Family". Also, please be noted that the Wong Family Charity Fund would like to invite you to attend an event as a guest of honor and give a speech.

First of all, write a brief report on the episode about Dr. Gary Yiu's sharing. Our Director has a daughter and he would like to know more about parenting. You can start by having a look at the text message from Mr. Michael Chiang, Director of THKB and the extract of Dr. Gary Yiu's book as well as the notes you took about the conversation in the TV talk show "A Lovely Family" which you had filmed with Dr. Gary Yiu. Read the memos from Mr. Leo Chung, the personal assistant of Michael, for more details. Please include a brief title. Thanks.

Secondly, write a descriptive short text for Dr. Kenny Kwan, which will be the guest of the upcoming episode. Include his educational background and work history. Don't forget to mention that he had published a new journal article titled "How to grow your kids' confidence?". Please also mention why he wrote this journal article as an independent paragraph before your end the text. As far as I remember, the reasons why Dr. Kenny Kwan wrote this journal article is similar to why Dr. Gary Yiu decided to write a book. You can start by looking at the telephone interview with Dr. Kenny Kwan and his profile on the University of Hong Kong's website to help you. Add a title for the text.

Finally, you will be giving a speech in the opening ceremony of "We Are Family" campaign organized by the Wong Family Charity Fund which is our sister organization. I want you to see your speech written out in full. Start by looking at the HappyFamily Forum, the WhatsApp message from Miss Irene Hui, who is the contact person from the Wong Family Charity Fund, as well as the notes you took about the conversation in the TV talk show "A Lovely Family" which you had filmed with Dr. Gary Yiu. You can mention what you observe on the HappyFamily Forum about the problem faced by the user "Twinklestarstar" as the beginning of your speech. Please also mention the importance of a harmonious relationship and communication between the wife and the husband in a family in the speech.

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Mr. Lam

HappyFamily Forum Website

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File Edit View Go Bookmarks	Tools Help						
	▼ ◎ 60 /2;						
JennyChan_008	Posted 1 st September, 2019 11:40pm						
	Money is a huge deal. Our family is accustomed to enjoying the luxuries						
	or finer things in life, financial problems become a humongous blow.						
	Sigh. Something bad is happening in our family right now						
Twinklestarstar	Posted 1 st September, 2019 11:53pm						
	Yes, I agree with you. Debts cause immense strain on our family.						
ennyChan_008	Posted 1 st September, 2019 11:58pm						
	My husband and I spend most days shouting or throwing objects at each						
	other because of financial issues. Can you see how financial woes are						
	indeed woeful?						
Twinklestarstar	Posted 2 nd September, 2019 12:03am						
	Sigh. I'm not better than you. Recently, I am experiencing problems						
	with my daughter. One day, to my astonishment, my three-year-old						
	daughter took a cigarette from my husband's pocket and she was holding						
	the cigarette like a pro. My husband was amused, but it really shocked						
	me. I feel worried if she would become a smoker when she grows up						
	(just like my husband). Help. What should I do?						
ennyChan_008	Posted 2 nd September, 2019 12:13am						
	I am sorry to hear that. I think these are common problems among kids. I						
	know that there is a TV programme by THKB Channel 33 about						
	parenting. There is an episode interviewing Dr. Gary Yiu. He is an						
	expert in parenting. Why not watching it?						
Twinklestarstar	Posted 2 nd September, 2019 12:32am						
	Thanks. I'll check watch it later on MTV Super.						
	I.						



Memos from Mr. Leo Chung, personal assistant of Mr. Michael Chiang

Hello Bonnie-----Thanks for writing the report about the content shared by Dr. Gary Yiu. On top of the content which Dr. Gary Yiu had mentioned in the TV talk show, can you please include the important points about handling kids' romantic relationship? Mr. Chiang is quite concerned with this issue as that's the situation which he is facing right now --- he thinks her daughter is in a relationship with her classmate but the boy would like to break up with her daughter. Mr. Chiang is really worried about his daughter. I know that's included in Dr. Gary Yiu's new book. Many thanks for writing the summary. Besides, Mr. Chiang thinks her daughter is experiencing peer pressure at school. What should he do? Besides writing down the advice from Dr. Gary Yiu, can you also include the suggestions from the Facebook Fanpage of "A Lovely Family"? That's pretty useful. He'd also like to know how to handle kids' negative emotion. Can you please put these three issues as the three main body paragraphs of the summary, please? I'm sure Mr. Chiang will highly appreciate your effort. Thank you.

By the way, Mr. Chiang is a bit busy, but you can give me a call if you have any questions about what Mr. Chiang needs. Just keep it short. Use a one-line sentence for the introduction paragraph and another sentence for the closing paragraph. Mr. Chiang is too busy and he doesn't have time to read long articles. Thanks!

Extract of Dr. Gary Yiu's new book

There are 3 ways that parents can teach kids how to handle romantic rejections:

1. Teach children how to respect and empathize with others' feelings

Start with simple explanations, especially for young children. I usually define 'empathy' as trying to understand how someone else feels, and 'respect' as caring enough to consider how someone else feels before you act. These are the very basic definitions that I like to give, especially when kids are younger. Actually, parents can try to put their kids in the position of the person who has decided that they don't want to play, and say, "well, what if you decided that you didn't want to play with this person and they kept insisting, how would that make you feel?"

2. Provide kids with outlets to express their frustrations

Rejection is tough to get through, even when parents are an adult, but it becomes easier to manage if we have an outlet for releasing our frustrations. Having a journal or diary to pour their feelings into can be beneficial. Whatever the outlet, parents should let kids know it's okay to vent or express their frustrations, as long as it's not in a way that's harmful to themselves or anyone else.

3. Acknowledge that rejection is something everyone experiences

Whether it's a job rejection or a romantic rejection, parents should share their own experiences. This is a great way to show kids that everyone will face rejection sooner or later — and that it's OK. Parents should explain just how normal the pain is, by saying that "I know, we've all had heartbreak at some point." Of course, these experiences are new for young people. They're just entering this realm and experiencing romantic feelings and then having to navigate when someone rejects those feelings. Those are all new experiences. Parents really have to tell their kids that they aren't the only person that has experienced those rejections. It can be a valuable lesson.

Profile of Dr. Kenny Kwan on HKU's website

ABOUT DR. KWAN

Dr. Kenny Kwan Chi Bun is a Professor of the Faculty of Education at The University of Hong Kong, where he concurrently serves as Assistant Dean (Graduate Studies) and Director of the Master of Children Psychology Programmes. He also directs the Gifted Children Program of the Hong Kong Institute of Children Welfare.

Professor Kwan specializes in children's development issues, with a particular focus on teenagers' psychology. He has published extensively in leading peer-reviewed international journals, including the Teaching Today, European Education Issues, and Journal of Parenting.

EDUCATION AND PROFESSIONAL QUALIFICATIONS

PhD (University of London)

M.Ed in Children Psychology (University of London)

B.Ed (University of Edinburgh)

AWARDS

HKU Research Excellence Award 2009-2010

HKU Vice-Chancellor's Exemplary Teaching Award 2010

PERSONAL INTERESTS

- Squash
- Piano
- Swimming
- Composing
- Keeping pets

YEAR OF JOINING HKU

2008

A news feed on the Facebook Fanpage of "A Lovely Family", dated on 1st September, 2019



A Lovely Family (Fanpage)

1st September, 2019

Many parents are asking us how to handle children's peer pressure. Here are two solutions from experts:

- 1. Develop good self-esteem. Take time to praise your child and celebrate his or her achievements. Children who feel good about themselves are more able to resist negative peer pressure and make better choices.
- 2. Use you as an excuse. Let your kids know that if they ever face peer pressure they don't know how to resist, they can always refuse by blaming you: "My parents will punish me if I do that."

A news feed on the Facebook Fanpage of "A Lovely Family", dated on 3rd September, 2019



A Lovely Family (Fanpage)

3rd September, 2019

In recent years, fighting back becomes common among family members. This behavior is also know as a "family dance". However, instead of stopping problem behaviors, fighting back will lead you to unintentionally rewarding the misbehavior you're trying to stop.

Rather than fighting back, you can do better by stopping power struggles and learning more effective discipline techniques, like time-out and using logical and natural consequences, and not wasting a lot of time fighting before you use them.

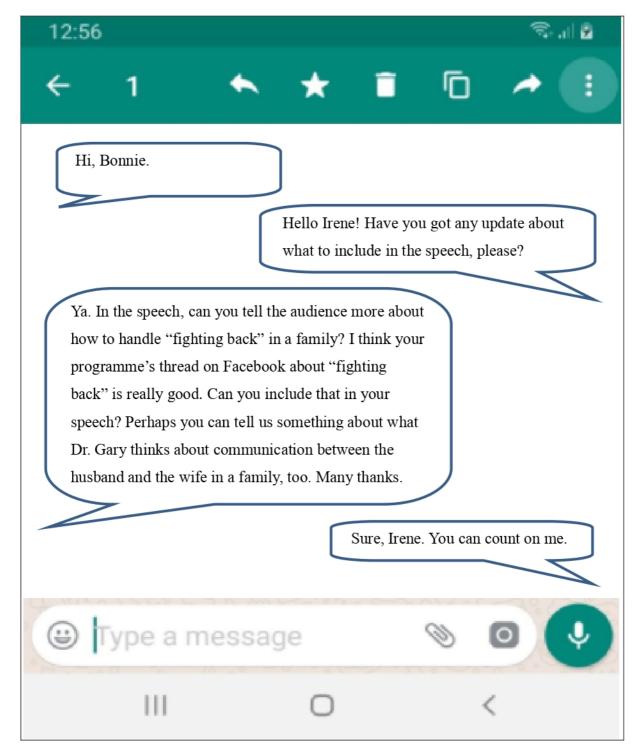
You can also think about what causes the argument. Are your child's negative motions and behavior stressing you out? Look after your own needs so you can approach the situation with calmness, realistic expectations, and empathy. It's important not to take your child's emotions and misbehavior personally.

Telephone Interview of Dr. Kenny Kwan by a staff from THKB

K: Dr. Kenny Kwan. S: Staff

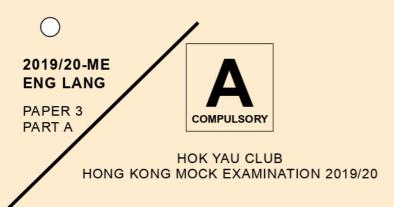
- S: Good morning Dr. Kwan. This is Sammy from THKB. I am calling on behalf of Bonnie. Can I ask you two questions? We are writing a short description to introduce you. We'd like to put your answer in the first paragraph of the text.
- K: Sure. What do you want to know?
- S: First, we'd like to know why you like your job as a professor in HKU so much?
- K: I love teaching in HKU because it can make difference in the lives of as many students as I can. It can put me in a position to influence their decisions, behaviors, strengths, weaknesses and imaginations.
- S: Noted. I am sure you are an excellent Professor. My second question is, what is your golden quote about parenting?
- K: Well...that's a difficult question. There are so many quotes coming to my mind. Let me think... Well. I guess this is the best quote --- "To be in your children's memories tomorrow, you have to be in their lives today."
- S: OK. I have jotted that down. Thanks, Dr. Kwan. That's all of what I'd like to know. Thank you for your time. We'll let you know when the text is ready. We are looking forward to your episode. I'm sure your sharing is going to be a great one. Thanks again.
- K: You're welcome.
- S: Bye
- K: See ya.

WhatsApp conversation between Miss Irene Hui and Bonnie Ma



THIS IS THE LAST PAGE OF THE PART B2 DATA FILE

Sources of materials used in this paper will be acknowledged in the websites of Hok Yau Club Hong Kong Mock Examination 2019/20 at a later stage.



ENGLISH LANGUAGE PAPER 3 PART A

Question-Answer Book

GENERAL INSTRUCTIONS

- (1) There are two parts (A and B) in this paper. All candidates should attempt ALL tasks in Part A. In Part B, you should attempt either Part B1 (easier section) OR Part B2 (more difficult section). Candidates attempting Parts A and B2 will be able to attain the full range of levels, while Level 4 will be the highest level attainable for candidates attempting Parts A and B1.
- (2) Write your Candidate Number and stick barcode labels in the spaces provided on the appropriate pages of Part A Question-Answer Book and both Part B Question-Answer Books.
- (3) Write your answers clearly and neatly in the spaces provided in the Question-Answer Books. Answers written in the margins will not be marked. You are advised to use a pencil for Part A.
- (4) All listening materials will be played ONCE only.
- (5) Supplementary answer sheets will be supplied on request. Write your Candidate Number, mark the question number box and stick a barcode label on each sheet and fasten them with string INSIDE the Question-Answer Book.
- (6) The rough-work sheets provided are for you to take notes. They will be collected separately and will not be marked.
- (7) No extra time will be given to candidates for sticking on the barcode labels or filling in the question number boxes after the 'Time is up' announcement.
- (8) The two Question-Answer Books attempted by candidates (one for Part A and one for Part B) will be collected together at the end of the examination. Fasten the two Question-Answer Books together with the green tag provided.
- (9) The other unused Question-Answer Book for Part B will not be collected separately at the end of the examination. This will not be marked. Do not write any answers in it.

	Please stick t	he	ba	rcc	de	la	be	l he	ere	-
Ci	andidate Number									

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Part A

Situation

Anna Mak is a project manager of the Public Relations unit of the Social Welfare Department. She is also an editor of the Department's magazine. You will hear several conversations involving Anna discussing various topics related to education, the elderly and the homeless people's welfare.

In Part A, you will have a total of four tasks to do. Follow the instructions in the Question-Answer Book and in the recording to complete the tasks. You will find all the information you need in the Question-Answer Book and the recording. You now have two minutes to familiarize yourself with Tasks 1-4.

Please stick the barcode label here.

Task 1 (14 marks)

Answers written in the margins will not be marked.

Anna is hosting a sharing session for the Social Welfare Department. The guest speaker of the sharing session is Martin Lam, an awardee of the "Volunteer of the Year 2019 Award". Listen to the sharing session and write the information in the spaces below. The first one has been provided as an example. You now have 30 seconds to study the task. At the end of the task, you will have one minute to tidy up your answers.

Name of the guest spea	Summary of the Sharing Sess ker: <u>Martin Lam</u>	sion
Twenty years ago (1) Which festival was	related to the guest speaker's story?	
☐ A. Easter		
☐ B. Mid-autumn Fes	ival	
☐ C. Christmas		
 Who was unhurt bu 	t trapped in the car crash? (2)	
	est speaker saved her through the (3	
	ver, the car was engulfed in flames a	
manage to leave the	wreckage safely.	
• In the tragedy, the g	uest speaker's father suffered from s	serious burns over
(4)	of his body.	
He was sent to the (5)	of the hospital bu
he died 7 days later		
 Soon afterwards, th 	e guest speaker was (6)	by his relativ
and they moved to	Taiwan.	
T1		
Three years ago What was the guest	In an evening, the guest speaker wa	as tidving some old
speaker doing in his	(7)	
home?	fiancée. They suddenly came acros	
Home:	(8)	

What did they	What did they As his fiancée explained, he realized that the baby daughter								
discover?	whom his father rescued was his fiancée. His								
	(9)	(9) were swelling up in his ey							
					•				
		nd he sobbed uncontrollably. At the end, they 10) each other, recounting the							
		ies told by their			, uniting the				
	5101	es told by their	parents and refe						
		Children	The elderly	The	New				
(11) TI 1 1 1 0	.1		The classify	homeless	immigrants				
(11) The speaker's fa	ather								
volunteer of three									
charitable organizati	ons.								
Which group of peop									
were NOT the service	e								
targets of the organizations mention	med?								
Influence from the s	peakei	's father to hin	n						
What was the speake		Even though he l							
father belief about h	is h	he insisted to stay (12) for his							
own charitable acts?	c	charitable acts. At last, he had been award							
	(13)							
What was the guest	I	He and his fiancée would commit themselves to do even							
speaker's final remai	rk n	more voluntary services and he would like to dedicate the							
in his sharing?	a	award to both							
_	1	(14)							
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Answers written in the margins will not be marked.

END OF TASK 1

Task 2 (13 marks)

Answers written in the margins will not be marked.

Anna is hosting another programme called "Effective Learning and You" for the Social Welfare Department. She has invited Dr. Michael Chow to the programme to share his research findings about language learning. Listen to the conversation and write the information in the spaces below. The first one has been provided as an example. You now have 30 seconds to study the task. At the end of the task, you will have one minute to tidy up your answers.

Programme name:E	ffective Learning and You						
Guest: Dr. Michael Chow							
Achievements by Dr. Mich	nael Chow						
•	rea of (15) psychology and						
language learning.							
	v book called "Learning English is Just a						
2 2	", which has been on the best seller list for months.						
(10)	, which has been on the best seller list for months.						
Summary of the book							
What is the most	The key point is to set a						
important in language	(17) programme or						
learning?	timetable.						
learning?							
	• Each session should be kept short, and around						
	(18) per session will be						
	enough. People can choose to read newspaper, enjoy TV						
	or radio programmes or texting friends, as long as they						
	are using English.						
What is the common	Many people feel disappointed easily when they cannot						
misconception?	reach their unrealistic goals.						
	Dr. Chow reiterated that establishing a study programme						
	can help people get to the right path to second language						
	(19), but it doesn't mean						
	they can become native speakers.						
	There is a great significant difference between native						
	fluency and (20)						
	in all languages.						

How much can a person	According to "The Magical Number Seven, Plus or
remember each time?	Minus Two" theory, people can remember 5 to 9 new
N	items under most (21)
	situations.
اليسا	People should be patient, and learn steps by steps. They
(}	shouldn't become (22)
	when they cannot reach an unrealistic goal.
What are the three major	There are three major learning styles, namely, visual,
learning styles?	auditory and (23)
	There are many factors influencing people's preference
	of learning approaches, e.g., their
	(24), past personal
	experience, culture and customs.
	It should be noted that most learning styles are not
~	singular in nature but usually
	(25)
	Having known the learning style of a person, he or she
	can hopefully become a more
	(26) language learner.
What is special with the	Dr. Chow explained that the third type refers to people
third type of learning	who prefers a (27) or
style?	physical learning approach.
0.00	Dr. Chow said he belongs to the third type of learning
	style.

Answers written in the margins will not be marked.

END OF TASK 2

Task 3 (13 marks)

Answers written in the margins will not be marked.

Anna is requested by her department head, Mr. Ma Wing-man, Director of Social Welfare Department, to be the host of a seminar for the Social Welfare Department. Listen to the speech in the seminar and complete the notes below. You have 30 seconds to study the task. At the end of the task, you will have one minute to tidy up your answers.



Background information of	the keynote speaker
Full name: (28)	
Name of the university which	he took his doctoral degree:
(29)	
Current job title: (30)	
Personal story of the keynot	-
	rents were into their (31) but
they became incapable to	take care of themselves, so they had to sell their house in
(32)	which they had stayed for 70 years.
 As his grandparents mov 	red into an (33), they lost their
original lifestyle and inde	ependence.
Both of his grandparents	felt (34) as they thought they
were no longer significar	nt to their children and grandchildren.
Summary of the key points	of the speech
What are the four factors	The four most saddening factors include the decline of
which sadden the elderly	one's (35), and the loss
the most?	of identity, self-worth and independence.
What are the typical	Elderly topics such as
elderly topics?	(36), reconstruction of
	toilet facilities and medical care are often mentioned.
	But some other topics have been ignored.

	Dr. Chan agreed that all of the above topics are
	important topics, but there are some other underlying
	issues which should also be covered. For instance,
	people should help looking for meaningful roles in
	which the elderly could play for our society.
What are the key points	A. (37) emergencies are
brought forth by the	common in Hong Kong. Some examples are depression
keynote speaker?	and substance abuse.
	B. Doctors often underdiagnose
	(38) Causes of this
	problem may include reduced social contact, alcoholism
	and dietary restrictions.
	C. People should prevent the senior citizens from being
	physically injured. As their bones and muscles become
	weaker, they are (39) to
	lose their balance. Yet, these falls are actually evitable.
	D. As a conclusion, we should take better care of the elderly
	because they have made contributions to our society in
	their (40) People should
	learn more about the preventive measures to better protec
	the senior citizens.

Answers written in the margins will not be marked.

Answers written in the margins will not be marked.

END OF TASK 3

Anna is interviewing Mr. Philip Chow, an outstanding social worker of the Social Welfare Department, for the Department's magazine. Listening to the interview and complete the answers below. At the end of the task, you will have three minutes to tidy up your answers.



Interview with Mr. Philip Wong: A Summary

Name three places where the homeless people are usually staying.
(41)
(42)
(43)
Besides unemployment, poor family relationship, a traumatic event and a natural hazard, what are the other two major causes of homelessness? (44)
(45)
Why are the employed people living in McDonald's restaurants? (46)
When a social worker cannot persuade a McRefugee to move to a homeless shelter, what will the social worker do? (47)
(48)
How should we think about the plight of a homeless person?
(49)

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Philip mentioned a h	nomeless old lady in the interview. What happened to her son?
	e interview, which type of people was the homeless old lady trying to help?
(51)	
Why did Philip shar restaurant?	te the story about encountering the homeless old lady in McDonald's
-	
Why is the sense of	loneliness a problem to the homeless people?
(53)	

END OF TASK 4 END OF PART A

Candidate Number					

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HKME 2019/20 ENGLISH LANGUAGE PAPER 3 PART B1 Question-Answer Book



Task 5: Summary Page about Parenting (16 marks)

Complete the page below to tell audience what to expect about parenting using information from the B1 Data File and your own notes.

Two most widely accepted children's learning mechanisms in Hong Kong

• Four-step mechanism by Dr. Gary Yiu:
Step 1: Watching and listening
Step 2: (1)
Step 3: (2)
Step 4: (3)
• (4) mechanism by (5):
Step 1: Create house rules
Step 2: (6)
Step 3: (7)
Step 4: Issue negative consequences for breaking the hous rules
Step 5: (8)
Four famous quotes about parenting
Quote: "Parenting refers to getting prepared for every possibility, and when that momen
arrives, we should know how to cope with that feeling, or help our kids to cope with it."
By: (9) [Director of a family welfare society]
Quote: (10)
By: (11) [senior social worker]
Quote: (12)
By : Dr. Philip Lee [(13)]
Quote: (14)
By : (15) [(16)]
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Write a reply to Miss Pamela Man using information from the B1 Data File and your own notes. Write around 150 words.

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END OF TASK 6

	Common Parenting Misbeliefs
Most C	Common Parenting Misbelief in Hong Kong
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Most C	Common Parenting Misbelief in the world

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END OF TASK 7 END OF PART B1

Candidate Number					

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HKME 2019/20 ENGLISH LANGUAGE PAPER 3 PART B2 Question-Answer Book

Answers written in the margins will not be marked.



Task 8: Brief Report about Dr. Gary Yiu's sharing (18 marks)

Write a brief report about Dr. Gary Yiu's sharing in the talk show "A Lovely Family" using information from the B2 Data File and your notes. Write around 180 words.

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END OF TASK 8

Task 9: Short Description about Dr. Kenny Kwan (19marks)

Write a short text for the introduction of Dr. Kenny Kwan for the next episode using information from the B2 Data File and your notes. Write around 120 words.

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END OF TASK 10 END OF PART B2