HONG KONG DIPLOMA OF SECONDARY EDUCATION EXAMINATION

ENGLISH LANGUAGE PAPER 1

Generally speaking:

1) Very minor spelling mistakes and grammatical errors that do not impede the understanding of the answers are tolerated.

2) No marks should be given if extra or excessive words in answers affect the overall meaning of the answer.

SUGGESTED ANSWERS

Part A

- 1. not long after his (heart-breaking) divorce (with his wife) // (the time) when his company shut down a number of departments (and laid off a handful of top management) (because of the plunging economy). (L15-17)
- 2. C (Paragraph 2)
- 3. C (L4)
- 4. B (L10)
- 5. (to enter) the battlefield (L19)
- 6.

i. A lot of people from Gordon Chow's company were laid off.	F (L16 "a handful of")
ii. Gordon Chow was not worried about his life right after the layoff.	T (L17)
iii. The company paid Gordon Chow some money as compensation when they fired him.	T (L17)
iv. The bank that Gordon Chow worked for went bankrupt.	NG (L15-16)
v. Some employees were relocated to other departments.	NG (L15-17)

- 7. C (L17)
- 8. i. fix (L20)
 - ii. figure out (L22)
- 9. B (L25)
- 10. A (L25)
- 11. because he knew that he <u>won't get the job if he demanded for a high salary</u> like his previous salary // He knew <u>the difficult situation in the job market</u>. // He was desperate to get a /the job. // He really wanted to have a /the job. //He wanted to be hired. (interpret from the paragraph 8) (L32-33)
- 12. The job went to someone half his age /younger (than Gordon Chow).// He was too old for the job. // The company hired a/the younger applicant. (L36)
- 13. (i) rents are cheaper (ii) It is farther away from the city. (L38-39)
- 14. (i) enough // adequate // sufficient (L17-18 huge severance package)
- (ii) <u>again /soon /easily /later/ anymore/ ever /eventually /finally /then (L37)</u> (do not accept 'now')
- (iii) <u>driving</u> (L40) (do not accept 'drive')

(iv) <u>ride</u> (L67)

- 15. poor / difficult economies / they fail to stick around in difficult situation (L50-51)
- 16. Because eighty percent of them has// (many of them) they have lost their job (too). (L54-55)
- 17. C
- 18. (i) contract / (has) contracted (L61) (ii) downsize / (are) downsizing (L61)
- 19. a/ the job
- 20. Because he (desperately/really) wants to have/get a job /work but he cannot. // It is a way to comfort himself for the fact that he cannot find a job.// He has to convince himself that it is not a big deal to be jobless and he actually has time for (doing) other things. // To ameliorate the negative thinking about being too old to find a job (but too young to retired.) (from overall understanding of the text, L68-71)

21. (i) F (ii) D (iii) H (iv) A (v) C (vi) G (vii) E (viii)	21. (i) F	(ii) D	(iii) H	(iv) A	(v) C	(vi) G	(vii) E	(viii) B
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22. (i) B (ii) C (iii) B (iv)) A
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Part B1

23. A (L9) 24. C (L4) 25. D 26. A (L4) 27. friends and family (L4-5) 28. A (L3,L6-8) 29.

	Summary	Correction
e.g.	Peter Jacob, a British engineer, whose work has been	Photographer (L29)
i	banned in many publications including fashion and politics,	published// posted
		//shown//released// put//
		included (L21 appeared)
ii	is involved in a campaign for <u>one</u> electronic products at	some (L25)
iii	the moment and he is trying a traditional thing that he has	new (L25)
iv	written a review for the new Panasonic digital camera.	V
v	Simon Cole, on the other hand, a teacher in City College,	lecturer (L34)
vi	has shared with us a boring project in this issue.	fun//fascinating(L31 intriguing)
		(do not accept 'intriguing')

30. to <u>plug in a few cables</u> and <u>set a few passwords to link up all computers at home</u> (while enhancing their overall performance at the same time). (L35-38)

- 31. B (L27)
- 32. (i)a (ii) reading (iii) could (iv) thinking of (v) written (vi) definite (Q32 last line)
- 33. C (L44)
- 34. editing the 12-page holiday gift guide (L46)
- 35. solid (L53)
- 36. a programme developer (at Microsoft) (L49) (do not accept 'a regular contributor to major computer magazine')
- 37. (i) freelance (L43) (ii) computer science (L38)

38.

- A. This magazine is targeted for teenagers.
- B. It is Peter Jacobs's first time to contribute to this magazine.
- C. Simon Cole teaches readers how to buy computer accessories in the article.
- D. Joanna Barker writes for various magazines.
- E. Scott Hudson is a father.
- F. Jenni Pictures is a magazine.

F (Scott Houston, kids, parents)
NG
F (L33,36)
T (L53)
T (L61)
NG (L12)

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59. Excerpts	Who's the writer?	Readers' Comments
i. " consider the personalities and interests of your friends: are they fond of electronics or are they book lovers? A LED book lamp and a book worm are a good match while a digital camera for your great granduncle might be a misfit."	C (L40)	"I like the gift <u>ideas //</u> <u>recommendations //</u> <u>suggestions (142)</u> in your shopping guide. They have helped me get some really nice gifts for every one in my family. Thanks!"
ii. " there are plenty of educational websites that are beneficial to your young ones' development. Choose carefully and spend time with time in front of the computer. Make it a child-parent bonding time instead of a child-computer interaction."	E (kids parents)	"My boy is often glued to his computer in the study room but at least I know he's <u>learning</u> something off the information highway instead of just wasting time in some silly games." (L58,L64)
iii. " mark down the specifications of all the computers and accessories, draw a pictorial map to make it easier to link up stuff."	D (L29)	"My laptop crashed after connecting to the <u>network</u> // <u>system // Internet (L34)</u> . It receives zero signal on the wireless network. What has happened?"
iv. "It is equipped with an impressive vibration reduction function so even shaky hands can take great pictures"	B (L17)	"How do you compare that with the other <u>model //</u> <u>camera</u> that has been released earlier this month?"
v. "Indigenous people start the ceremony before the sun rises; it is important for them to finish the ritual before the sun gets high up in the sky"	A (L41)	"Have you thought of publishing your own photo journals and making a full collection for each continent? I like your photos a lot."

Part B2 – Text 3

- 40. <u>You /People can</u> have a choice <u>to stop complaining /whining</u> (about their miserable life) (L1)
- 41. (i) minor (L9) (ii) granted (L5)
- 42. B (paragraph 4)
- 43.
- (She) <u>did not bleed to death</u> (before the ambulance arrived) / she <u>didn't die</u> from the accident /she <u>survived</u> the accident (L15-16)
- (She) was (lucky to be) able to keep her right leg (L17)
- <u>her</u> initial <u>recovery was fast/ faster and good/ better</u> (than) any (case) on the medical team could have imagined /she recovered quickly. (L18)
- 44. A (L18)
- 45. People thought it would be normal for Sarah to complain or at least feel frustrated but she had not. / had stayed optimistic. //People thought Sarah was hiding her feelings of frustration (and depression) about the accident. //People expected Sarah to feel desperate/bad/sad about her conditions but she did not feel /had not felt that way at all. (L23-24) (components: cruel fact + Sarah's positive reaction)// It means the people in the hospital thought that she insisted on accepting the fact that she lost her leg they don't believe she has recovered from the accident and has been truly optimistic since. (acceptable, and please refer to the bracket explaining the components required to score the mark)
- 46. the / Sarah's / her (first) basic walking leg (given by doctors) (L37)
- 47. C (L42)
- 48. (i) <u>put //exerted// applied (L44)</u>
- (ii) painful//frustrated//aching//sore//pain(L44)
- (iii) <u>helped//encouraged//assisted//supported//guided//trained//led//strengthened (L43)</u>
- (iv) strength//power//stamina (L43,45) (do not accept 'confidence')
- (v) from (L46)
- 49. they usually experience problems with <u>their amputation stumps</u> which <u>could</u> <u>cause severe muscle pain</u>. (L48-49)

× 71					
August 2002	 (i) Sarah (got a ride from her schoolmate, Jack and his family) and had a <u>car accident</u>. // Sarah had a <u>car accident</u> and the impact crushed her leg paper thin. (L6) Not accept: there was a car accident/ a car accident happened. 				
Two days after accident	(ii) <u>Sarah's /Her left leg was</u> / had to be <u>amputated below the</u> <u>knee</u> (L12)				
(iii) November 2002(L19) /Three months after the accident	Discharged from the hospital				
First year after accident	 Had four operations (iv) Doctors gave her a basic walking leg / <u>Got/ Given a basic</u> walking leg [(which she found heavy and uncomfortable) L37] (v) <u>Got / Given/ Had a light(er) (walking)leg</u> designed especially for sports// Sarah progressed to a light leg designed especially for sports // The first walking leg was replaced by a lighter one designed especially for sports (L38) 				

50. (only past tense is accepted)

51. B (L48-49,52)

*why is C not the answer? and what's the line reference for option B? [The answer is B although there is no reference for 'limbs' .From lines 48-49, the doctor has patients with amputation issues, and from line 52, they help patients gain back independence and activity levels which does not mean physical strength. The implication is with the help of replacement limbs, patients can take care of themselves (independence) and have better mobility (activity levels) .]

Text 4

52. $D \rightarrow E \rightarrow B \rightarrow A (\rightarrow \text{given :}C)$

53. Biography writers may <u>go into deeper analysis of the subject's life</u> (1) <u>to give</u> <u>readers a good story</u>(1). (L61) // Biography writers (just/simply) want to <u>write</u> <u>something /a better / an interesting story</u> (1) <u>to attract readers.(1)</u>

54. (i) A (ii) D

С

55. You should feel strongly about the person so that these emotions will help motivate and guide your writing. (L71-72) //If you feel strongly about the person then you will be motivated to write.

56.

- 57. (a) (i) thorough// detailed // complete // extensive // careful (do not accept 'more') (ii) Talk (do not accept 'interview')
 - (b) (iii) slowly // gradually// progressively (c) (iv) Quote

58. proper editing of the draft (L60) (do not accept 'proofread your draft')

59.

59.		
ii.	"My subject is not a famous person. I can't find anything about her on the Internet. What should I do?"	You can interview your subject, their families and friends, coworkers or anyone related to them. // Interview your subject or talk to anyone who knows your subject. (L86)
iii.	"So much has happened during my subject's life. How should I organize the details?"	Biographies are mostly written in chronological order. (L66)// Lay out your subject's life as a series of dramatic peaks. // Write in a way that establishes the momentum towards the peaks. //Choose a few important events as the peaks of the story. (L90-93)
iv.	"Do I have to use everything I have found about my subject in the biography? Why or why not?"	<u>No</u> , (you do not have to.) Limit your <u>material to what is relevant to the</u> <u>biography.</u> / Leave out unimportant details that are not relevant to the story. (L105) //It <u>is not necessary to use every bit of research</u> (when writing a biography.) // choose only the best and the most relevant information to include (L107) (Accept reasonable answers directly copied from the passage, 'no' is necessary)
v	"How do I find out if my work is good at the end?"	You should do proper editing / <u>edit and</u> <u>proofread</u> your work after <u>the draft</u> is ready. (L59-60)

End of Marking Scheme

Hok Yau Club English Mock Paper 3 Marking Scheme

<u>Part A</u> <u>Task 1 (Total: 13 marks)</u>

Fact Sheet: Food Festival @ Swanton Shopping Mall				
What is the name of the food festival? Swanton Food Festival (example)				
What are the objectives of the food festival?				
i) promote (1) <u>the use of herb(s)</u>				
ii) announce that (2) <u>Halo Supermarket has recently expanded</u>				
Things people can do at the food festival:				
i) check out the latest products on (3) <u>healthy living</u>				
ii) (4) <u>see demonstration(s)</u> on the use of herbs at the counters				
iii) try out some food at the (5) <u>sample food corner</u>				
When will the food festival end? (6) 23^{rd} May / a week after 16^{th} May				
What elements does the food festival share with the wine festival?				
i) (7) <u>same sponsor</u> // they are both sponsored by Garden Food Company				
ii) (8) lucky draw				
iii) (9) promotional booklet(s) (7-9) interchangeable				
Departments and personnel involved in the initial preparation stage:				
(10) Sales Department, (11) Public Relation(s) / PR Department, (12) Marketing Department and (13) John Chan from Halo Supermarket (10-12) interchangeable (10-12) accept small letters				

Task 2 (Total: 21 marks) (Q14-34)

Name of the promotional					
Name of the promotional LeafletHealing Herb(s)accept small letters					
(mark a number from 1 to 5 in each box to indicate the order)					
Herbs	Features				
Rosemary	• eaten with steak				
(15) 2	• good for (16) <u>blood circulation</u>				
	• prevents (17) <u>depression</u>				
Lemongrass	• smells goo	, .	-		
(15) 3	 sinchs good soothes (18) <u>stomachache(s)</u> 				
		<i>,</i> .	freshener at home		
Basil	• adds flavor				
(15) 1	• good for (2	20) lung(s)			
	e ,	21) <u>memory /</u>	memories (20-21) interchangeable		
Ginger	• heals head	•			
(15) 5	• cures (22)	indigestion			
		water for (23)	drinking		
Parsley	• rich in Vita	rich in Vitamin C			
given 4					
B. Venue of the Food Festival (put a tick in the box of the final choice of venue)					
Location	Advantages		Disadvantages		
	• (26) <u>area is</u>	<u>s big</u> / <u>area</u>			
Concourse	• good locati	ion	• (27) <u>too/so close to</u> <u>theatre</u>		
	• lots of natu	ral sunlight			
L4 Podium (25)	• close to (28	8) <u>Halo</u>	• (29) (area is) small		
	Supermark	et			
	• area is hug	e	• (30) <u>outdoor</u> /open area		
Grand Plaza	• attracts peo	ople on the str			
Opening area x			Opening area x		
C. Opening Ceremony					
Person	Responsible for	<u>r</u>			
i) (31) Linda (Chan)	(33) (Starting the) lucky draw (must match the correct person)				
ii) (32) Henry/Harry (Lam) (#31 & 33 and #32 & 34 ard	(34) (Giving the) opening speech (must match the correct person)				

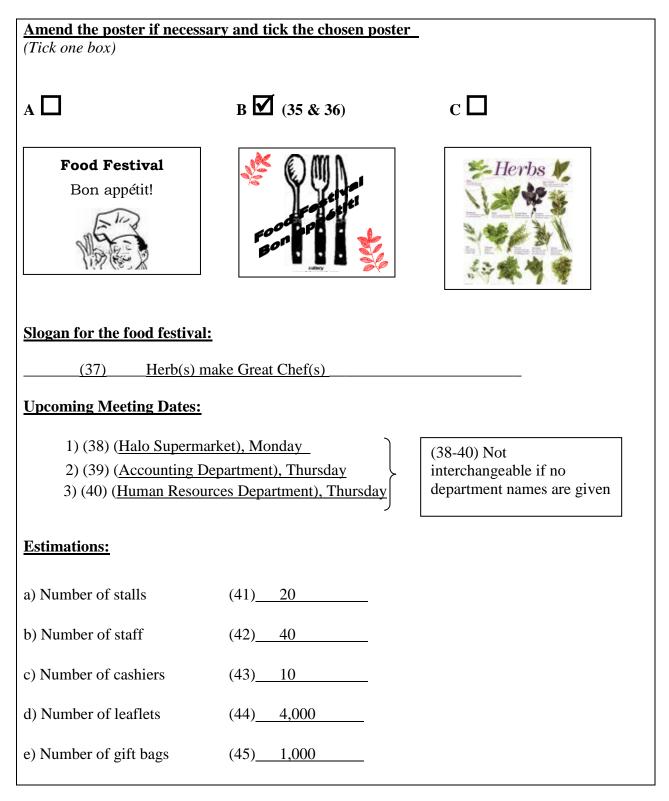
Note Sheet: Things to Confirm Before Food Festival

(#31 & 33 and #32 & 34 are interchangeable)

Task 3 (Total: 11 marks) Q35-45)

You are going to have another meeting with Karen and Michael to discuss other aspects of the food festival. Tick the relevant boxes and fill in any other missing information as you listen to the conversation.

Note Sheet (RE: Poster, slogan, meeting dates and estimations)



<u>Task 4 (Total: 15 marks)</u> (Q46-60)

Karen is going to meet with the Executive Director of the Marketing Department, Bernard Yip. Bernard is going to give Karen some feedback regarding the preparation process so far. As you listen to their conversation, mark down the feedback mentioned in the table.

Bernard's Feedback background colour of the leaflet (46) is (too) dark and the font is (too) small \triangleright \geq (47) stall arrangement is confusing \triangleright (48) children's food is missing **Suggested Improvements** \geq change the background colour to (49) (light) green and yellow with layers \geq (50) increase the font size and use different type(s) \geq (51) re-arrange the stall(s) by food type \geq (52) add a children's food corner to sell herb ice cream and dried pork sheet(s) \geq (53) have a lucky draw when people spend up to \$150 **Feedback from Other People** \geq (54) Entrance decoration is (a bit) boring

➤ (55) Original uniform makes the staff look like waitress(es) / waiter(s)

Suggested Improvements

- ► (56) Use/ Add more spotlights with different colours / colourful spotlights
- ➤ (57) Order/ wear some (plain) white T-shirts (for the staff)

Positive Feedback

- ➤ (58) Choice of venue is good
- ➤ (59) The Marketing Department is efficient

What is the response of Karen to the compliment from other departments?

(60) She feels very happy/encouraged (any positive feelings) (with that).

Part B 1 <u>Task 5 Feedback Form (Total: 16 marks)</u>

Feedback collected from VIP Customer Group					
	Positive Feedback:	Negative Feedback:			
Pricing	• (fairly) reasonable (1) or price is reasonable	• (some goods are) more expensive (than other shops) (2)			
Choice of Products	 (great) variety of goods (3) many choices of a single item (4) 	 variety of goods not important (given) difficult to choose/make up the mind (5) 			
Arrangement of Goods	 easy to locate goods /to find things (6) indicators and signs are detailed /good/clear (7) 	N/A			
Services	 friendly / helpful staff (8) (good) free delivery service (9) 	N/A			
Promotions	 easy to save money by point card (given) useful sales page of newsletter (10) informative /useful articles in the newsletter (11) 	 not enough sale items (12) point card not saving enough money (13) 			
Others	 shop is clean / spacious (14) or (pleasant shopping experience) 	N/A			

Language (L) = 2 marks

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Marks	Accuracy
2	Simple and more complex phrases are generally accurately constructed.
	Generally understandable though may be some minor errors.
	Most common words are spelt correctly.
1	Simple phrases are generally accurately.
	Grammatical errors sometimes affect understanding.
	Spelling of simple words is correct, more complex ones not.
0	Multiple errors throughout, spelling and /or word usage which make understanding
	impossible.
	OR
	Not enough evidence in candidate's work to be able to award '1', possibly due to
	the candidate copying everything verbatim from the Data File.

Task 6Introductory Speech(Total: 18 marks)

150 words

	How did they get into the business and awards	DF pages
		reference
	Patrick Foo	
1	influence from his dad about trying new things	DF 5
2	helped out at his father's restaurant (in Central)	DF 5
3	without formal training	DF 5
	Jack Lim	
4	liked to try out new recipes at home (when he was small)	DF 5
5	learned cooking in Paris	DF 5
6	and worked there for a decade (in a few famous restaurants)	DF 5
7	was once the Head Chef at Emperor Place	DF 5
	Signature Dishes	
8	(Patrick) Wonton chicken soup; Fried pork bun & Roasted chicken	DF 7
9	(Jack) Lamb Stew; Ratatouille; Cassoulet & Foie Gras	DF 7

Task 6: Language (L) = 5 marks

Marks	Language
5	Data File Manipulation
	Generally successful in adapting phrases from the Data File to create grammatically correct sentences through: word formation changes, tense changes, pronoun changes etc.
	Own Language
	• A range of accurate sentence structures with a grasp of simple and complex sentences.
	• Grammar mainly accurate with occasional common errors that do not affect overall clarity.
	• Spelling and punctuation are mostly correct.
4	Data File Manipulation
	Sometimes successful in adapting phrases from the Data File to create grammatically correct
	sentences. This is done through some of: word formation changes, tense changes, pronoun changes etc.
	Own Language
	• A range of accurate sentence structures with some attempts to use more complex sentences.
	• Grammatical errors occur in more complex structures but overall clarity not affected.
	• Spelling and punctuation are sufficiently accurate to convey meaning.
3	Data File Manipulation
	Occasionally successful in adapting phrases from the Data File to create grammatically correct sentences though more often errors occur due to failing to change the original texts to the requirements of his/her own text.
	Own Language
	• Simple sentences are generally accurately constructed. Occasional attempts are made to use more complex sentences. Structures used tend to be repetitive in nature.
	• Grammatical errors sometimes affect meaning.
	• Most common words are spelt correctly, with basic punctuation being accurate.
2	Data File Manipulation
	Writing characterized by occasional attempts to adapt language from Data File or by chunks
	taken verbatim from the Data File.

	 Own Language Short simple sentences are generally accurate. Only scattered attempts at longer, more complex sentences. Grammatical errors often affect meaning. Spelling of simple words is correct, more complex ones not, with basic punctuation mostly accurate.
1	 Data File Manipulation Writing characterized by being mostly a series of chunks taken <i>verbatim</i> from the Data File. Own Language Short simple sentences may be accurate. Grammatical errors often affect meaning. Spelling of simple words is correct, more complex ones not, with basic punctuation often faulty.
0	 Writing characterized by being a series of chunks taken <i>verbatim</i> from the Data File. Multiple errors in sentence structures, spelling and/or word usage which make understandingimpossible. OR Not enough evidence in candidate's work to be able to award '1'.

Task 6: Coherence and Organisation (C) = 2 marks

Marks	Coherence and Organisation
2	• Overall coherence of text is very good with a clear focus on task throughout.
	• Relations between main points and supporting points always clear.
	• Strong cohesive ties used to enhance coherence when necessary.
1	• Overall coherence of text is reasonable with a reasonably clear focus on task thoughrout .
	• Relations between main points and supporting points generally clear.
	• Cohesive ties used generally enhance coherence although these may occasionally be fuzzy.
0	• Overall coherence of text is weak.
	• It is mostly off topic and not clearly relevant.
	• Supporting details generally not clearly related to main points.
	• Cohesive ties used contribute little to the coherence of the text.
	OR
	• Not enough evidence in candidate's work to be able to award '1'.

Key Coherence and Organisation areas include (but are not limited to):

- Although candidates were not instructed to include the awards, mentioning Awards of the two chefs is **not** to be considered irrelevancy.
- Details about the restaurants like Consumer rating and Jack's interest in medicine are considered irrelevant.

Task 6: Appropriacy (A) = 2 marks

Marks	Appropriacy		
2	• Register, tone and style generally appropriate to text through manipulation of parts of Data		
	File and own language.		
	Consistently demonstrates audience awareness.		
1	• Register, tone and style reasonably appropriate to text through some manipulation of parts		
	of Data File and through own language.		
	• The tone may be inconsistent.		
0	• Little or no evidence of an ability to manipulate register, tone or style in order to produce		
	an appropriate text.		

Key appropriacy areas include (but are not limited to):

- It is a speech intended for the public customers to listen.
- There should be something to welcome the audience and indicate the start of the demonstration.
- The tone should be friendly and respectful to the chefs.

Task 7 Memo notes to staff (Total: 18 marks)

Task 7 (18 marks)

Task Completion = 9 marks 200 words

		DF
1	Reference to the comment card	4
	Requirement on Staff	
2	Use new digital time cards (+ brief explanation or way to use it)	6,10
3	offer best services to customers (to maintain a positive working	6,10
	environment)	
	Revised policies on Benefits	
4	over-time payment	6,8
5	each shift reduced to 10 hours (NOT "cut down by 2 hours)	6,8 & 9
6	number of paid leave increased to 11 days (NOT "an extra day")	6, 8 & 9
7	further training for new employees	6,8
8	supervisors will offer help to staff under stress	6,8
	Others	
9	A positive ending message.	4

Task 7: Language (L) = 5 marks

Marks	Language	
5	Data File Manipulation	
	Generally successful in adapting phrases from the Data File to create grammatically correct	
	sentences through: word formation changes, tense changes, pronoun changes etc.	
	Own Language	
	• A range of accurate sentence structures with a grasp of simple and complex sentences.	
	• Grammar mainly accurate with occasional common errors that do not affect overall clarity.	
	• Spelling and punctuation are mostly correct.	
4	Data File Manipulation	
	Sometimes successful in adapting phrases from the Data File to create grammatically correct	
	sentences. This is done through some of: word formation changes, tense changes, pronoun	
	changes etc.	
	Own Language	
	• A range of accurate sentence structures with some attempts to use more complex sentences.	
	• Grammatical errors occur in more complex structures but overall clarity not affected.	
	• Spelling and punctuation are sufficiently accurate to convey meaning.	
3	Data File Manipulation	
	Occasionally successful in adapting phrases from the Data File to create grammatically correct	

sentences though more often errors occur due to failing to change the original texts to the
requirements of his/her own text.
Own Language
• Simple sentences are generally accurately constructed. Occasional attempts are made to use
more complex sentences. Structures used tend to be repetitive in nature.
• Grammatical errors sometimes affect meaning.
• Most common words are spelt correctly, with basic punctuation being accurate.
Data File Manipulation
Writing characterized by occasional attempts to adapt language from Data File or by chunks
taken verbatim from the Data File.
Own Language
• Short simple sentences are generally accurate. Only scattered attempts at longer, more
complex sentences.
• Grammatical errors often affect meaning.
• Spelling of simple words is correct, more complex ones not, with basic punctuation mostly
accurate.
Data File Manipulation
Writing characterized by being mostly a series of chunks taken verbatim from the Data File.
Own Language
• Short simple sentences may be accurate.
• Grammatical errors often affect meaning.
• Spelling of simple words is correct, more complex ones not, with basic punctuation often
faulty.
• Writing characterized by being a series of chunks taken <i>verbatim</i> from the Data File.
• Multiple errors in sentence structures, spelling and/or word usage which make
understandingimpossible.
OR
• Not enough evidence in candidate's work to be able to award '1'.

Task 7: Coherence and Organisation = 2 marks

Marks	Coherence and Organisation	
2	• Overall coherence of text is very good with a clear focus on task throughout.	
	• Relations between main points and supporting points always clear.	
	• Strong cohesive ties used to enhance coherence when necessary.	
1	• Overall coherence of text is reasonable with a reasonably clear focus on task thoughrout .	
	• Relations between main points and supporting points generally clear.	
	• Cohesive ties used generally enhance coherence although these may occasionally be fuzzy.	
0	Overall coherence of text is weak.	
	• It is mostly off topic and not clearly relevant.	

• Supporting details generally not clearly related to main points.
• Cohesive ties used contribute little to the coherence of the text.
OR
• Not enough evidence in candidate's work to be able to award '1'.

Key Coherence and Organisation areas include (but are not limited to):

- Details of the anonymous staff comment are considered irrelevant.
- Subheadings can better the organization.

Task 7: Appropriacy = 2 marks

Marks	Appropriacy	
2	• Register, tone and style generally appropriate to text through manipulation of parts of Data	
	File and own language.	
	Consistently demonstrates audience awareness.	
1	• Register, tone and style reasonably appropriate to text through some manipulation of parts	
	of Data File and through own language.	
	• The tone may be inconsistent.	
0	• Little or no evidence of an ability to manipulate register, tone or style in order to produce	
	an appropriate text.	

Key appropriacy areas include (but are not limited to):

- It is an internal circular intended for the company staff stating the new policies.
- The anonymous staff comment received should be mentioned in the opening paragraph but not the details of it.
- The subject of 'We' & "Staff" are appropriate.
- The tone should be formal and positive to raise the staff morale.
- The style should be concise.
- It should end with a positive note.

Part B – Section 2

Task 8 Summary Report(Total: 18 marks)

	Negative Comments	DF	Recommendation suggested	DF
	(candidates should generalize the		(candidates should combine information	
	comments collected)		from different sources)	
1	higher price / stuff is expensive	3	3) Regular Friday sale afternoons "Thanks	5/6
			Friday Afternoon"	
2	inadequate promotion	3	4) membership offers extra 5% off on all products	5/7a
5	Point Card is not good enough,	3	6) Choose a new popular card- smart card	6/7b/8
	can't save much		with figures (46%)	
			7) Advantages: can accumulate points	7b
			/safe / easy to use (2 out of 3)	
			8) Easy to track consumer's spending	8
			behaviour, useful for strategic planning.	
			9) Operation cost is minimal once the	8
			initial set-up has been completed.	

Word count: 150 (9+9) marks

Task 8: Language (L) = 5 marks

Marks	Language			
5	Data File Manipulation			
	Successful manipulation of phrases from the Data File to create grammatically correct			
	sentences. Achieved through a wide variety of changes made to the original texts.			
	Own Language			
	• A wide range of accurate sentence structures using own language, with an excellent grasp			
	of more complex structures.			
	• Grammar extremely accurate with very occasional slips.			
	• Spelling and punctuation are mostly correct.			
4	Data File Manipulation			
	Generally successful in adapting phrases from the Data File to create grammatically correct			
	sentences through some of: word formation changes, tense changes, pronoun changes etc.			
	Own Language			
	• A range of accurate sentence structures with a grasp of simple and complex sentences.			
	• Grammar mainly accurate with occasional common errors that do not affect overall			
	clarity.			
	• Spelling and punctuation are mostly correct.			
3	Data File Manipulation			
	Sometimes successful in adapting phrases from the Data File to create grammatically correct			
	sentences. This is done through some of: word formation changes, tense changes, pronoun			
	changes etc.			
	Own Language			
	• A range of accurate sentence structures with some attempts to use more complex			

	 sentences. Grammatical errors occur in more complex structures but overall clarity not affected. 		
	• Spelling and punctuation are sufficiently accurate to convey meaning.		
2	Data File Manipulation		
	Occasionally successful in adapting phrases from the Data File to create grammatically correct sentences though more often errors occur due to failing to change the original texts to the requirements of his/her own text.		
	Own Language		
	• Simple sentences are generally accurately constructed. Occasional attempts are made to use more complex sentences. Structures used tend to be repetitive in nature.		
	 Grammatical errors sometimes affect meaning. 		
	 Most common words are spelt correctly, with basic punctuation being accurate. 		
1	Data File Manipulation		
	Writing characterized by occasional attempts to adapt language from Data File or by chunks taken <i>verbatim</i> from the Data File.		
	Own Language		
	 Short simple sentences are generally accurate. Only scattered attempts at longer, more 		
	complex sentences.		
	• Grammatical errors often affect meaning.		
	• Spelling of simple words is correct, more complex ones not, with basic punctuation		
	mostly accurate.		
0	Data File Manipulation		
	Writing characterized by being mostly a series of chunks taken verbatim from the Data File.		
	Own Language		
	• Short simple sentences may be accurate.		
	 Grammatical errors often affect meaning. 		
	• Spelling of simple words is correct, more complex ones not, with basic punctuation often		
	faulty.		
	OR		
	• Not enough evidence in candidate's work to be able to award '1'.		

Task 8: Coherence and Organisation (C) = 2marks

Marks	Coherence and Organisation
2	• Overall coherence of text is very good.
-	• It is clearly on topic and relevant throughout.
	• Relations between main points and supporting points always clear.
	• Strong cohesive ties used to enhance coherence when necessary.
1	• Overall coherence of text is reasonable.
•	• It is generally on topic and relevant.
	• Relations between main points and supporting points generally clear.
	• Cohesive ties used generally enhance coherence although these may occasionally be
	fuzzy.
0	• Overall coherence of text is weak.
v	• It is mostly off topic and not clearly relevant.
	• Supporting details generally not clearly related to main points.
	• Cohesive ties used contribute little to the coherence of the text.
	OR
	• Not enough evidence in candidate's work to be able to award '1'.

Key Coherence and Organisation areas include (but are not limited to):

• It is a negative factor to list all the figures of the pie chart, same for the bar chart.

Task 8: Appropriacy (A) = 2 marks

Marks	Appropriacy		
2	• Register, tone and style generally appropriate to text through manipulation of parts of		
	Data File and own language.		
	• Consistently demonstrates audience awareness.		
1	• Register, tone and style reasonably appropriate to text through some manipulation of		
-	parts of Data File and through own language.		
	• The tone may be inconsistent.		
0	• Little or no evidence of an ability to manipulate register, tone or style in order to		
č	produce an appropriate text.		

Key appropriacy areas include (but are not limited to):

- It is a short report for the senior in the same company.
- The tone should be formal, business-like and informative.
- An opening referred to the customers' discussion and disappointments is expected.
- Any names of people are not appropriate in this task.
- It is not appropriate to mention the short coming of SmartCard.

Task 9 leaflet of cooking class (Total: 17 marks)

Word count: 180 \rightarrow (8+9) marks

	Cooking class	DF
1	Start a cooking class (in 2021) teaching daily and special dishes	5
2	Afternoon lesson and two classes alternate week	9
3	\$420—600 per two lessons and 10 students per class	10
4	Love Cooking Center : in North Point & Kowloon Bay	5
5	Can bring home the dishes	
	Tutor	
6	Jack Lim 2 awards EUROPEAN BEST CHEF AWARD (2016) and	12/5
	STAR CHEF AWARD (2017)	
7	Signature dishes: Ratatouille, Cassoulet and Foie Gras and the Lamb Stew	10
	Application	
8	Application: online / QR code	5

Task 9: Language (L) = 5 marks

Marks	Language		
5	Data File Manipulation		
	Successful manipulation of phrases from the Data File to create grammatically correct		
	sentences. Achieved through a wide variety of changes made to the original texts.		
	Own Language		
	• A wide range of accurate sentence structures using own language, with an excellent grasp		
	of more complex structures.		
	• Grammar extremely accurate with very occasional slips.		
	• Spelling and punctuation are mostly correct.		
4	Data File Manipulation		
	Generally successful in adapting phrases from the Data File to create grammatically correct		
	sentences through some of: word formation changes, tense changes, pronoun changes etc.		
	Own Language		
	• A range of accurate sentence structures with a grasp of simple and complex sentences.		
	• Grammar mainly accurate with occasional common errors that do not affect overall		
	clarity.		
	• Spelling and punctuation are mostly correct.		
3	Data File Manipulation		
	Sometimes successful in adapting phrases from the Data File to create grammatically correct		
	sentences. This is done through some of: word formation changes, tense changes, pronoun changes etc.		
	Own Language		
	 A range of accurate sentence structures with some attempts to use more complex 		
	sentences.		
	• Grammatical errors occur in more complex structures but overall clarity not affected.		
	• Spelling and punctuation are sufficiently accurate to convey meaning.		
2	Data File Manipulation		
	Occasionally successful in adapting phrases from the Data File to create grammatically correct		
	sentences though more often errors occur due to failing to change the original texts to the		
	requirements of his/her own text.		

	Own Language		
	• Simple sentences are generally accurately constructed. Occasional attempts are made to		
	use more complex sentences. Structures used tend to be repetitive in nature.		
	 Grammatical errors sometimes affect meaning. 		
	 Most common words are spelt correctly, with basic punctuation being accurate. 		
1	Data File Manipulation		
	Writing characterized by occasional attempts to adapt language from Data File or by chunks taken <i>verbatim</i> from the Data File.		
	Own Language		
	 Short simple sentences are generally accurate. Only scattered attempts at longer, more complex sentences. 		
	• Grammatical errors often affect meaning.		
	 Spelling of simple words is correct, more complex ones not, with basic punctuation mostly accurate. 		
0	Data File Manipulation		
	Writing characterized by being mostly a series of chunks taken <i>verbatim</i> from the Data File.		
	Own Language		
	• Short simple sentences may be accurate.		
	• Grammatical errors often affect meaning.		
	• Spelling of simple words is correct, more complex ones not, with basic punctuation often		
	faulty.		
	OR		
	• Not enough evidence in candidate's work to be able to award '1'.		

Task 9: Coherence and Organisation (C) = 2 marks

Marks	Coherence and Organisation		
2	• Overall coherence of text is very good.		
-	• It is clearly on topic and relevant throughout.		
	• Relations between main points and supporting points always clear.		
	• Strong cohesive ties used to enhance coherence when necessary.		
1	• Overall coherence of text is reasonable.		
1	• It is generally on topic and relevant.		
	• Relations between main points and supporting points generally clear.		
	• Cohesive ties used generally enhance coherence although these may occasionally be		
	fuzzy.		
0	• Overall coherence of text is weak.		
U	• It is mostly off topic and not clearly relevant.		
	• Supporting details generally not clearly related to main points.		
	• Cohesive ties used contribute little to the coherence of the text.		
	OR		
	• Not enough evidence in candidate's work to be able to award '1'.		

Key Coherence and Organisation areas include (but are not limited to):

• The writing should be concise and informative.

Task 9: Appropriacy (A) = 2 marks

Marks	Appropriacy			
2	• Register, tone and style generally appropriate to text through manipulation of parts of			
	Data File and own language.			
	• Consistently demonstrates audience awareness.			
1	• Register, tone and style reasonably appropriate to text through some manipulation of			
	parts of Data File and through own language.			
	• The tone may be inconsistent.			

• Little or no evidence of an ability to manipulate register, tone or style in order to produce an appropriate text.

Key appropriacy areas include (but are not limited to):

- It is a leaflet intended to attract the public to join the class.
- Eye-catching lead in is a positive element
- The tone could be semi-formal and encouraging.
- We would expect some lively or interesting opening.

Task 10Speech for the director board(Total: 17 marks)

Word count: 200 persuasive tone (8+9) marks

	Characteristics of Food Business	DF	Plan	DF
	in HK		(make relation to the characteristics and	
	(candidates should generalize the		trend)	
	characteristics from different			
	sources)			
1	Speed / efficiency	14		
2	like to try new things / variety	14	6) Good time to expand Food Pack	4
3	food quality	14	section	
	Trend under pandemic			
4	Pandemic – take away &	15	7) reference : supermarkets have 27.6%	13
	non-restaurant food on the rise		surge in sales recently	
5	Home cooking increases from 20%	6		
	to 40-50% (Jan to Sept) and will		8) Ask for approval of fund appropriation	4
	need more fresh ingredients			

Should have a conclusion to strengthen the key—expand Food Pack section so as to get the approval of appropriation.

Task 10: Language (L) = 5 marks

Marks	Language		
5	Data File Manipulation		
	Successful manipulation of phrases from the Data File to create grammatically correct		
	sentences. Achieved through a wide variety of changes made to the original texts.		
	Own Language		
	• A wide range of accurate sentence structures using own language, with an excellent grasp		
	of more complex structures.		
	• Grammar extremely accurate with very occasional slips.		
	• Spelling and punctuation are mostly correct.		
4	Data File Manipulation		
	Generally successful in adapting phrases from the Data File to create grammatically correct		
	sentences through some of: word formation changes, tense changes, pronoun changes etc.		
	Own Language		
	• A range of accurate sentence structures with a grasp of simple and complex sentences.		
	• Grammar mainly accurate with occasional common errors that do not affect overall		
	clarity.		
	• Spelling and punctuation are mostly correct.		
3	Data File Manipulation		
	Sometimes successful in adapting phrases from the Data File to create grammatically correct		
	sentences. This is done through some of: word formation changes, tense changes, pronoun		
	changes etc.		
	Own Language		
	• A range of accurate sentence structures with some attempts to use more complex		
	sentences.		

	 Grammatical errors occur in more complex structures but overall clarity not affected. Spelling and punctuation are sufficiently accurate to convey meaning.
2	Data File ManipulationOccasionally successful in adapting phrases from the Data File to create grammatically correctsentences though more often errors occur due to failing to change the original texts to therequirements of his/her own text.Own Language
	 Simple sentences are generally accurately constructed. Occasional attempts are made to use more complex sentences. Structures used tend to be repetitive in nature. Grammatical errors sometimes affect meaning. Most common words are spelt correctly, with basic punctuation being accurate.
1	 Data File Manipulation Writing characterized by occasional attempts to adapt language from Data File or by chunks taken <i>verbatim</i> from the Data File. Own Language Short simple sentences are generally accurate. Only scattered attempts at longer, more complex sentences. Grammatical errors often affect meaning. Spelling of simple words is correct, more complex ones not, with basic punctuation mostly accurate.
0	 Data File Manipulation Writing characterized by being mostly a series of chunks taken <i>verbatim</i> from the Data File. Own Language Short simple sentences may be accurate. Grammatical errors often affect meaning. Spelling of simple words is correct, more complex ones not, with basic punctuation often faulty. OR Not enough evidence in candidate's work to be able to award '1'.

Task 10: Coherence and Organisation (C) = 2 marks

Marks	Coherence and Organisation
2	• Overall coherence of text is very good.
	• It is clearly on topic and relevant throughout.
	 Relations between main points and supporting points always clear.
	• Strong cohesive ties used to enhance coherence when necessary.
1	• Overall coherence of text is reasonable.
-	• It is generally on topic and relevant.
	• Relations between main points and supporting points generally clear.
	• Cohesive ties used generally enhance coherence although these may occasionally be
	fuzzy.
0	• Overall coherence of text is weak.
v	• It is mostly off topic and not clearly relevant.
	• Supporting details generally not clearly related to main points.
	• Cohesive ties used contribute little to the coherence of the text.
	OR
	• Not enough evidence in candidate's work to be able to award '1'.

Key Coherence and Organisation areas include (but are not limited to):

- Scaffolding in content is a good approach to achieve the persuasion purpose.
- A conclusion to strengthen the key—expand Food Pack section is expected.

Task 10: Appropriacy (A) = 2 marks

Marks	Appropriacy
2	• Register, tone and style generally appropriate to text through manipulation of parts of
	Data File and own language.
	• Consistently demonstrates audience awareness.
1	• Register, tone and style reasonably appropriate to text through some manipulation of
_	parts of Data File and through own language.
	• The tone may be inconsistent.
0	• Little or no evidence of an ability to manipulate register, tone or style in order to
-	produce an appropriate text.

Key appropriacy areas include (but are not limited to):

- It is a speech intended for the director board members.
- There should be a clear purpose of the speech given.
- The tone should be friendly and persuasive to the members for the fund appropriation.

THIS IS THE LAST PAGE OF THE MARKING SCHEME